

**Network Solutions**



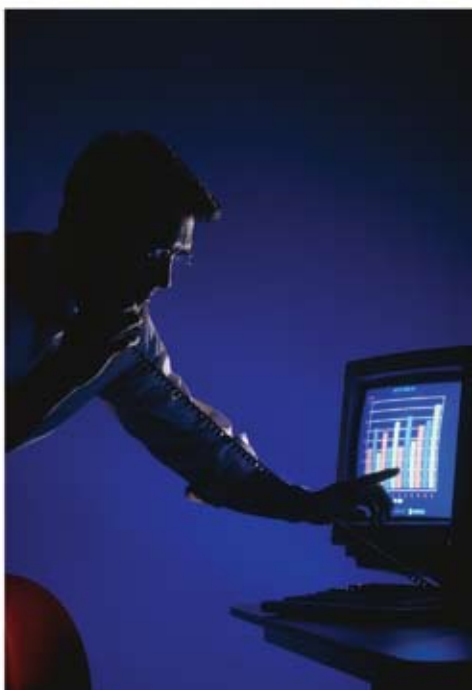
**HiWAAY**  
**NETWORK SERVICES**

[www.hiwaay.net](http://www.hiwaay.net)



"HiWAAY has provided our Nissan and Mercedes-Benz dealerships with the highest level of service and has allowed us to focus more on our number one priority, our customers. Their knowledgeable and friendly team of network engineers has been quick to respond to any issues that have emerged in our networks and we look forward to continuing our relationship with HiWAAY for a very long time."

**Ryan Hensley, Comptroller  
Regal Nissan/Mercedes-Benz  
of Huntsville**



# Why Choose HiWAAY?

## IT Solutions Provider

Whether you have three computers or 3,000, HiWAAY can develop a comprehensive model of your business using our proprietary techniques and implement a complete solution that will help your business grow.

...Because we've got the experts. Network engineers, server administrators, Linux, Windows and security experts... You name it, HiWAAY's got the knowledge and proven expertise.

...Because we will customize a network package to fit your needs. Starting with a customized evaluation, our network services team will analyze your existing network, system infrastructure and security. Based on our analysis we will be able to provide you with the best, most cost-effective solution that fits your IT needs.

...Because we put you first. We understand what it takes to run a successful business. We also understand how vital network security is and how dependent your organization's success is on network services. Your needs are our number one priority.

You've got a business to run, and we want to minimize your IT headaches. This is, after all, our specialty. Trust the proven leader in network services, and let us show you what we can do to make your business more productive.

To find a networking solution for your business, please visit [www.hiwaay.net/business/networkservices](http://www.hiwaay.net/business/networkservices) or call 888/244-9229.

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# What can we do for you?

HiWAAY Network Services professionals are vendor-certified integration experts with extensive experience in network infrastructures, VPNs, email and Internet technologies, Microsoft products, web applications and network security.

HiWAAY can create a customized quote for your business or you may choose products a la carte from the following list:

- **Network Assessments:** A professional survey of existing network and systems infrastructure as well as detailed results and recommendations for your IT solution.
- **Remote Management Solutions:** Software updates, virus scanning and backup management as well as many other IT tasks customized to fit your needs, all for a flat monthly fee.
- **Research Documentation:** A set of organizational and/or procedural manuals for operating a piece of software, hardware or other IT asset.
- **Network Integration:** Network design, routing protocol analysis and coordination with vendors to create a seamless, interoperable network environment providing maximum uptime at minimum expense.
- **Security Assessments:** A complete analysis of network security and documentation that identifies specific problems and recommendations to resolve the issues.
- **Microsoft Systems Administration:** Management of complex Microsoft Windows server environments, including Active Directory.

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- **Network Equipment Configuration & Maintenance:**

Routers, switches and firewalls with vendors to ensure interoperability among multiple types of hardware in a network.

- **Hardware/Software:** Hardware solutions, including rack mount servers, workstations, Microsoft software, routers, switches, firewalls, etc.

- **Firewall & Backup Service:** Firewalls to provide increased protection, secure remote connectivity, alarms and monitoring as well as backup Internet connections.

- **Cabling:** In-wall and on-wall network cable terminations, cable management, patch panels and infrastructure; telephone cross-connects, racks and cable runs.

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**Complete IT services. Broad expertise.**

**Dedicated customer service.**

You name it, we've got it! Whatever you need, HiWAAY can provide you with a broad selection of à la carte products or a customized program that will support you and your business. HiWAAY can increase your IT capabilities and resources significantly to ensure that technology works for you. We want you to focus on your business while we focus on the framework behind it.



## About Us

HiWAAY Internet Services is a full-service ISP providing access throughout the state of Alabama and business services all over the globe. HiWAAY has continued to meet the needs of business and residential customers since opening in March 1995.

With HiWAAY, you get reliable, fast connections. HiWAAY's multiple T-3s and OC3s provide three direct routes to the core of the Internet for a solid, redundant connection.

Serious businesses depend on HiWAAY for their Network operations. Companies as far away as Ireland, China and France, and as nearby as just down the street, use our co-location facilities. When you locate your servers in our facilities, you will get HiWAAY's high bandwidth, along with UPS and generator backup in case of power failures. And you can take advantage of support from our Network Operations staff.

Our HiWAAY Network Services division can provide a solution to help your business grow. Whether you are looking to augment your IT staff, make strategic changes to your network or obtain monthly management of your business PCs and network, HiWAAY is here to help.

Each day, in the midst of ever-changing technology and the fast pace of this business, we keep our sights on the central, critical focus of our business:

***"The most important thing we have to do today is make sure our customers' needs are met."***

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# Our Promise

- We will provide the best in Internet technology, with a powerful network and fast, reliable connections.
- We will keep our prices competitive and make sure our customers know their costs up front.
- We will help our customers understand what they need to know to make an educated buying decision.
- We will keep our support personnel well trained in both the technical and personal areas of service.
- We will continue to provide “big company” solutions while keeping our personal, “small business” approach to service.



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888-244-9229

Corporate office: 2227 Drake Avenue, Suite 28, Huntsville, AL 35805 • 256/650-4900

Birmingham office: One Independence Plaza, Suite 315, Homewood, AL 35209 • 205/879-9115

Tuscaloosa office: 5121 University Blvd., E Tuscaloosa, AL 35404 • 205/556-9020

[www.hiwaay.net](http://www.hiwaay.net)



NETWORK  
SOLUTIONS



**HIWAY**

**INTERNET SERVICES**

2227 Drake Ave.

Suite #28

Huntsville, AL 35805